

## LIMITED LIFETIME PRORATED WARRANTY

Golf Cart King, LLC d/b/a **MODZ** ("MODZ") warrants its **MODZ**-branded lithium battery ("**Battery**") to the **original retail purchaser** to be free from defects in materials and workmanship under **normal, non-commercial use**, subject to the terms below.

This is a **Limited Lifetime Prorated Warranty**.

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### 1. Definition of "Lifetime"

For purposes of this warranty, "**Lifetime**" means the **lifetime of the original purchaser**, as long as the original purchaser owns the Battery.

- Warranty is **non-transferable**
- Warranty applies only while the Battery is in the **original chassis** in which it was installed. Within 60 days of your purchase of the Battery, you must provide MODZ with documentation of the chassis in which the Battery is installed. Complete and accurate product registration described in Section 2 of this Limited Warranty constitutes sufficient documentation.
- Warranty terminates upon resale or transfer of Battery to another party.
- Proof of purchase is required

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### 2. Registration & Validation (Required)

Please **registered within sixty (60) days** of purchase through the MODZ mobile application or by contacting MODZ Customer Support for manual registration assistance.

Registration requires:

- Customer name
- Email address
- Telephone number
- Dealership where purchased
- Country of purchase
- Upload of proof of purchase (photo of receipt accepted)

- The make, model, and serial number of the vehicle in which the Battery has been installed.

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### 3. Battery Warranty Coverage & Proration

#### Years 0-5 (Free Replacement Period)

If a defect is confirmed:

- MODZ will **repair or replace** the Battery at its discretion
- Replacement may be **new or refurbished of equivalent performance and condition**
- A Battery is considered defective if it fails to charge, fails to deliver power under normal load, or experiences abnormal internal failure unrelated to normal capacity degradation
- Normal battery capacity loss over time is **not a defect**
- Customer is responsible for:
  - **\$250 shipping and handling fee\***
  - Returning the Battery using packaging compliant with lithium battery shipping regulations (MODZ may offer approved return packaging for an additional fee upon request)
  - Proper labeling and packaging per carrier regulations

\*Shipping costs outside the continental United States may exceed \$250 and customer is responsible for all duties, VAT, and customs fees.

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#### Years 5+ (Lifetime Prorated Coverage)

Time From Purchase	Customer Responsibility
0-5 years	Free replacement*
5-7 years	50% of MSRP at time of claim*
7-10 years	70% of MSRP at time of claim*
10+ years (lifetime)	75% of MSRP at time of claim*

\*Does not include \$250 shipping and handling fee

- MSRP is the published MSRP listed on the ridemodz.com website at the time the claim is approved
- Shipping and hazmat compliance remain the customer's responsibility
- If the Battery model is discontinued, MODZ may provide a comparable Battery of equal or greater value or functionality

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#### 4. Other Component Warranty Periods

The following kit components are covered separately:

Component	Warranty Period
SOC (state of charge meter)	1 year
Cables	1 year
Solenoids	1 year
Voltage reducers	1 year
Charger	3 years

*Some kits may not include all components listed above*

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#### 5. What This Warranty Does NOT Cover

This warranty does not cover failures resulting from:

- Commercial, fleet, rental, or income-producing use
- Improper installation, wiring, or use
- Use outside published specifications
- Physical damage, water intrusion, corrosion, or impact
- Abuse, neglect, modification, or tampering
- Improper charging or storage
- Use of non-approved chargers or improper charging practices
- Overcharging, undercharging, or jump starting

- Operating or charging outside published temperature limits
- Improper storage including extended storage at full or empty state of charge
- Modification, tampering, or bypassing the Battery Management System (BMS)
- Welding or electrical work on the vehicle while the Battery is connected
- Normal capacity degradation over time
- Damage/nonfunctionality resulting from any act or omission by the Customer, including but not limited to the lack of use or misuse of the MODZ mobile application

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## 6. Warranty Claim Process

- Claims must be initiated through the MODZ app, by contacting MODZ Customer Support, or through the place of purchase
- An **RMA** is required before any return
- Batteries received without an **RMA** will be refused
- MODZ reserves the right to inspect all returned Batteries

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## 7. Limitation of Liability

MODZ's liability is limited to repair or replacement as described above.

MODZ is not responsible for incidental or consequential damages, including but not limited to:

- Loss of use
- Labor costs
- Installation or removal
- Downtime or lost revenue

Some states may not allow these limitations, so they may not apply to you.

Necessary maintenance or repairs on your MODZ product can be performed by any company. Damage caused to your MODZ product by you or any non-authorized third party, however, may void this warranty.

Any implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited in duration to the period of this written warranty.

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

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## **8. Governing Law**

This warranty is governed by the laws of the state of Texas, without regard to conflict of law principles.

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## **9. Legal Rights**

This warranty gives you specific legal rights, and you may have other rights that vary by state or country.